

Primary ERP Consultant - Distribution

BISCIT is an award winning Australian business who specialise in the provision of high quality ERP consulting and support services to a diverse range of clients. Our head office is in Newcastle, however our network is extensive, servicing both Australian and International clients.

We are a team of forward thinking people with exposure to the latest development technologies. We believe a culture of collaboration and support leads to innovation and a genuine interest in the work we do.

As a team, we strive to be Partners in Growth with our clients. We achieve this by managing their businesses complexities, increasing efficiencies, and freeing up their resources to enable them to focus on growth.

As a member of our team, your tasks will include:

- Provide business analysis and application consulting services by translating business needs to functional solutions, particularly with our distribution industry clients
- Prepare quality, comprehensive Design Documentation based on client requirements to be referenced by Technical Team when creating bespoke customisations
- Quality analysis on customisations, before delivering solution to Client
- Test, train and troubleshoot system with Clients
- Ensure project deliverables are completed on time and anticipate issues or conditions that may impact the original estimate or project budget
- Engage in continuous education of the distribution industry and the Company's software applications
- Travel will be an essential part of this role
- Ad hoc work as required

Highly desired skills for this role include:

- Bachelor's degree - Business, MIS, CS, IS, Education or related degree, or comparable work experience
- 5+ years consulting, business application training or customer support experience in the software industry
- Solid understanding of wholesale distribution including strong knowledge of general business processes such as accounting, inventory management, and order processing required
- Experience with enterprise, CRM, supply chain or related applications desired
- MS SQL Server

Key competencies needed to be effective in this role:

- Strong problem solving and analytical skills
- Ability to pick things up quickly and enjoy the challenge of a fast paced environment
- Capable of working autonomously and in a team
- Strong communication skills
- Flexible
- Show initiative
- Confidently pitch design solutions in both written and verbal format